

Web Conferencing for IT Departments

Web conferencing can assist an IT department in many ways from technical support to training. Learn More!

- **Training**

Train new employees on PoS systems and database processes. Or record a training session and track who listens to it for compliance.

- **Technical Support**

Take over a customer's desktop to install software or troubleshoot an issue. Or have a customer show their desktop so you can see their actions.

- **Product Demonstrations**

Show off your new software to remote locations

- **Cross Platform Support**

Share Linux with PC users; share MAC with Linux. Your operating system does not matter with ReadyTalk. We are the only full service web platform that can boast support for all operating systems and virtually all web browsers. So no matter what your favorite operating system is within your IT department, ReadyTalk will run effortlessly.

Activity / Feature	Recording Features	Remote Control	Podcasting Features	Desktop Sharing
Training	✓	✓	✓	✓
Technical Support		✓	✓	
Product Demonstrations	✓	✓		✓
Cross Platform Support	✓	✓	✓	✓
Knowledge Sharing	✓		✓	
Secure Access	✓	✓	✓	✓

We managed to find you guys at LinuxWorld after being forever frustrated with [that other provider]. We're an all Linux professional services organization and do a lot of web demos and remote desktop sharing so ReadyTalk has been a perfect fit for us.

-Dan Elder, Director of Linux Services, Novacoast Inc.

- **Knowledge Sharing**

Energize your IT department by having speakers talk about current trends and new technologies. Let your employees conduct internal sessions on their area of expertise

- **Secure Access**

Enjoy the all of the above features knowing the ReadyTalk web platform is encrypted using SSL and all data stored on our servers uses 256 bit AES encryption. Sleep well knowing your data is safe